

### Mechanical Repairs

- Labor not related to accident covered for 24 months or 24,000 miles, whichever comes first.
- New Aftermarket Parts for 12k/12mth, whichever comes first.
- OE/OEM Parts for 12k/12m, whichever comes first.
- Used (rcy/lkq) parts only up to 30 days.
- Wheel Alignment will be covered for 2 weeks after completed repairs, due to road conditions and driver experience.
- Battery's
  - Interstate battery's subject manufacturer. Reconditioned battery warranty 30 days. Warranty void if defect caused by malfunction of other part.
- Rebuild Engine or Transmission warranty listed on reverse side next to part number
- For all warranty on parts listed on reverse side takes precedence

### TIRE WARRANTY

- No warranty is provided on used tire, unless stated on reverse, condition is made aware to customer prior to install.
- Road Hazard coverage is extra, unless purchased all items listed under road hazard are not covered.
- Tire warranty is prorated and covered by manufacture if any. View brochure provided.
- Must perform wheel alignment and wheel balance at time of install and wheel alignment at least once every year following the installation and tire rotation on time for valid warranty claim.
- Tire repairs are completed based on visual condition of tire, 30 days warranty on patch or plug.
- It is recommended that you register your tires using the DOT card provided at the time of purchase or online
- Recommended to have you lugs retightened after 25 miles your tires are services.

### Body Work

Peabody Auto Body provides a lifetime limited warranty on all metal work, including welding and the application of materials used in making repairs against cracking, flaking, pitting or deterioration, excluding rust repairs. Peabody Auto Body will re-repair and re-paint any metal work warranted hereby at its sole option, when claim is made while the vehicle owner named herein owns the vehicle.

### NOT COVERED

- NO WARRANTY ON CUSTOMER PROVIDED PARTS.
- Extra expense: This warranty does not cover payment or loss of the use of the car during warranty repairs nor lodging bills, car rentals, other travel costs, towing, telephone calls, or loss of pay.
- Damages due to accidents, misuse, or negligence: Damage due to abuse, miscue, neglect, alteration, accident, fire, or other casualty, or used in a way they were not designed to.
- Normal maintenance is owner expense: The cleaning, adjusting or replacing of parts in the course of normal maintenance such as oil or, filters, etc.. The expense if replace such items is the owner's responsibility.
- Warranty does not apply where the vehicle mileage cannot be determined or has been altered, or where proof of purchase is unavailable.
- Due to time restrains and other factors, Diagnostics are not warranted, for example other factors might not be present during time of diagnostic and could have been involved but due to time constraint nothing else was found.

### PRONTO NATIONWIDE WARRANTY

Register at [www.prontocarcare.com](http://www.prontocarcare.com) to qualify for Pronto Warranty Within 25 mile Warranty is 12/12k. Outside 25 miles is 24/24k.

- If disabled with-in 25 miles of Peabody Auto Body call 415-822-7859 for Towing and Service
- If disabled more than 25 miles from Peabody Auto Body call 1-800-477-6686 for Towing and Service

1. Pronto will reimburse you up to \$85 in Towing Cost
2. If vehicle breaks outside the 25 miles outside the zone, Pronto will direct you to a Pronto Service Center or reimburse up you up to the original cost of the repairs.

**\*\*REQUIRED AT TIME OF WARRANTY CLAIM\*\***

1. Original repair invoice.
2. Registration online within 30 days after original repair.

For Reimbursement submit copy of original receipt and copy of warranty repair within 30 days to: Warranty Processing, 204 N> Dooley Street, Suite 300, Grapevine, TX 76051.

\*Warranty subject to Pronto Nationwide Protection Warranty Terms and conditions

### Painting, Striping and Decals

Peabody Auto Body provides a five (5) year limited warranty on painting against solvent blistering, peeling, hazing, and excessive loss of pigmentation. We also provides a one (1) year limited warranty on the application and adhesion of decorative striping and decals, excluding those defects that are caused by neglect or environmental conditions. Peabody Auto Body will re-prime, repaint, re-stripe or re-decal the specific section or sections of the vehicle warranted hereby (excluding rust repair), at its sole option, when a claim is made within the time periods stated herein. This paint warranty is valid only for work performed by Peabody Auto Body over an original factory finish that is free of defects.

### To Our Service Customers

- STORAGE CHARGES WILL APPLY TO VEHICLES LEFT OVERNIGHT AT POSTED RATES, AFTER 24HR OF COMPLETION NOTICE THE WARRANTY PROVIDED HEREIN IS THE EXCLUSIVE AND SOLE REMEDY OF PURCHASERS
- No payment or other compensations will be made for indirect or consequential damage such as, damage or injury to a person or property or loss of revenue which might be paid, incurred or sustained by reason of the failure of any part or assembly which may be repaired or replaced in accord with the terms of this warranty
- Warranty has to be performed in our shop and cannot exceed the original cost or repair.
- Warranty is void if repairs are tampered with or other repairs have been made to parts installed in or around section.
- Prices on Estimates are valid only for the date written. All prices are subject to change after the quoted date. Every effort will be made to honor the original estimate at the time of the repairs. Customer will be notified of any changes in pricing prior to any work being performed.
- IF EARLY DECTITION OF CLAIM WAS PRESENT, IN OBVIOUS MATTER, AND IMMEDIATE ATTENTION IS NOT BROUGHT TO THE SHOPS AWARENESS WARRANTY COULD BE VOID.
- Due to the type of service requested some repairs must be sublet; customer will be notified.
- Please be aware many repairs require a minimum of 50 miles break in period – during this time be easy with the vehicle, avoiding rough driving and harsh environmental conditions.